

[Live chat with support](#)

Page published by System Administrator on Thursday, March 18, 2021

H-Net is experimenting with offering live chat for help with using H-Net services. We're working to firm up a limited schedule of agent availability, which will be updated regularly below. If an agent isn't currently available, the chat application will offer you the opportunity to leave a note which staff can answer later.

To get started, click here: <https://direct.lc.chat/12686481/> You may wish to open this link in a new window, e.g. by holding Control (PC) or Command (Mac) while clicking.

LiveChat Schedule (all times Eastern U.S.)

Monday, Wednesday, Friday - 9:00 am - 5:00 pm

Tuesday, Thursday - 9:00 am - 1:00 pm